



Process Director features:

### Graphical Design Tools

- ◆ Process flow is shown graphically
- ◆ Process maps are easy to create and change with drag and drop design tools
- ◆ Visual maps show processes, events and work items
- ◆ Set up events, automatic emails, tracking
- ◆ Includes large library of standard event icons

### Reusable Custom Components

- ◆ Save custom templates and events
- ◆ Quickly modify saved events
- ◆ Reuse components for similar processes

### Advanced Routing

- ◆ Route work automatically, based on user roles, rules, data values, timers or exception handling
- ◆ Sequentially group individuals or job functions
- ◆ Set up automatic exception handling

### Intelligent Workload Distribution

- ◆ Multi-server architecture creates virtual server instances to handle load
- ◆ Load balancing automatically distributes workload to avoid processor slowdown

### Flexible Forms

- ◆ Use included web based interfaces or create custom forms to gather user data
- ◆ Forms can be in any web format
- ◆ Data can be pushed or pulled from the forms and linked to external databases

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